

# **Brooke Weston Trust – Job Families**

# **Job Evaluation Questionnaire**

#### Job title

**Student Support Officer** 

#### **General Questions**

Please describe in one or two sentences the purpose of your job?

To support pupil wellbeing within the school and by extension, to parents/carers, addressing the mental and physical needs of pupils to overcome barriers to learning.

#### What are the main tasks/duties/responsibilities of your job?

- 1. Safeguarding report all safeguarding issues to the Designated Senior Lead, carrying out investigations under their direct supervision.
- % of time
- 2. Follow up concerns of non-attendance, communicating with tutors, school staff, parents and conducting home visits. Analyse attendance data and keep records up to date with communication made.
- 3. Supporting with behavioural and wellbeing issues outside of the classroom.
- 4. Supervise the isolation room, ensuring students complete allocated work.

#### Roughly, what percentage of time do you spend on each?

	Main tasks/duties/responsibilities	% of time
1	Safeguarding – report all safeguarding issues	10%
	to the Designated Senior Lead, carrying out	
	investigations under their direct supervision.	
2	Follow up concerns of non-attendance,	40%
	communicating with tutors, school staff,	
	parents and conducting home visits. Analyse	
	attendance data and keep records up to date	
	with communication made.	
3	Supporting with behavioural and wellbeing	25%
	issues outside of the classroom.	
4	Supervise the isolation room, ensuring	25%
	students complete allocated work.	

Are there any tasks/duties which you do occasionally, or at a certain time of the year? If yes, please list and state how often you do them.

	Occasional tasks	How often you do them
1	Network/forum meetings with other Trust	Termly
	colleagues to share best practice	
2	Attend EHA/TAF meetings on behalf of DSL	Termly
3	Attend parents evenings/open evenings	At least 2-3 times per year
4		

1.	What knowledge is needed to be a	able to do your job properly under the listed headings and how is	the knowledge normally acquired?
Туре	of knowledge	What knowledge needed and for what purpose	How normally acquired
E.g. F	Procedural	Processing an order for stationery	On the job instruction and experience – minimum 1 year
(1)	Literacy and numeracy	Numeracy skills for analysing attendance data and identifying patterns.  Literacy skills for communicating to parents about nonattendance, report-writing.	GCSE maths and English as minimum On the job instruction
(2)	Procedural (e.g. procedures instructions for carrying out tasks)	Safeguarding and attendance procedures set internally within the Academy and Trust, in line with the wider government legislation to ensure statutory obligations are met.	On the job instruction Previous experience – 1-2 years
(3)	Equipment (e.g. machines, tools, instruments)	Office equipment.	On the job instruction
(4)	Administrative systems	Microsoft Office packages – Word, Excel Databases – MIS	On the job instruction
(5)	Organisational (e.g. own and other sections/departments), including arrangements and policies	Awareness of attendance and safeguarding procedures within the school and the wider Trust picture. Understanding of pastoral and behavioural departments.  Awareness of wider county procedures.	On the job instruction Previous experience – 1-2 years
(6)	Specialist (e.g. finance, IT, social work), including practical, theoretical and conceptual knowledge	Safeguarding and child protection training, TAF/EHA training, safer recruitment training, as well as specialist training for child development, behaviour management, mental health, domestic violence, race and equality awareness.	Training courses. Experience – 1-2 years
(7)	Other languages and cultures	N/A	N/A
(8)	Other, please specify		

Menta	al Skills						
creativ	ity and de					•	to do the job. It also looks at and procedures and planning
1	<ol> <li>In the boxes below, give 2 examples of decisions or recommendations you make, or problems you solve, on a day to day, or regular, basis.</li> </ol>						
Example 1							
-		aff passes a 'cau	se for concern	ı' form to posth	older re	egarding a	possible safeguarding issue.
Postho		ks with the Desig		-		_	the best possible route to
Examp							
	grated bad						ving poorly should be ecision is authorised by line
2.		x below, give an problems you so		ne most difficul	t or imp	ortant de	cisions or recommendations you
							n knowledge of the student and o prosecute the parents.
How o	ften do yo	ou expect to tak	e a decision or	r solve a proble	m of th	is type (e.	g. once a month, twice a year?)
1				times per	month		
3.	-	ver have to inter endation, or to s			or situa	tions in or	der to make a decision or
No		Go to the next	question		Yes	$\boxtimes$	Give an example in the box below:
·		sion / recomme	•				
A stud	ent is phy	sically abused b	y their parent	— this is disclos	ed to th	ne posthol	der.
		and complexity					
	The situation can be quite complex based on knowledge of family circumstances, health issues and other sensitive issues. The situation needs to be handled carefully and in a diplomatic manner.						
		erpret or analyse		ion / situation?			
Collati	on of info	parents/student rmation – referr ement on the be	ed to the Des	•			with the MASH team. hered.
4.	What are the requirements of your job for creative or developmental skills (in the broadest sense e.g. designing a page layout, working out how to deal with a difficult client, drawing up a new policy or procedure?						

		c the following statements according to he typical etc.) Leave blank any statements w	ow typically they apply to the job (1 = most typical, which do not apply.	2 =
	The work is designed in such a way that creative and developmental skills are not necessary			
4	The work requires creative skills for solving straightforward problems			
2	The work requires creative and developmental skills for solving varied problems			
1	The	e work requires creative and development	tal skills for solving difficult problems	
3		e work requires creative and development oblems.	tal skills for producing innovative solutions to major	-
Give ar	exa	ample for the option you have marked 1, a	as being most typical	
		ills required in developing strategies to en m school or have disclosed some informat	ngage with students who are behaving poorly, persi- ion.	stently
5.	Do	es your work require you to plan ahead or	r organise for the future?	
No [		Go to the next question		
		What period do these planning/organising activities mainly cover?	Short term (days, up to weeks)  Medium term (months, up to a year)	
Yes 🔀	1	(NB: please note the period over which planning activities take place, not the time-scale for what is planned)	Long term (more than a year)	
ies 🔼	J	Please give a typical example below:		
Postholder monitors log of attendance on a weekly basis to pick out patterns of non-attendance and set up appropriate strategies for the week ahead.				
6.		e any other forms of mental skill required o, please list them below and explain wha		
Mental	Skil	II Purpose	required for	

### Interpersonal and communication skills

This factor looks at the context, complexity and nature of the subject matter to be communicated; and the context, form, process and potential difficulty of the actual interaction with the recipient(s).

1.	Tick the boxes below to show which forms of Say what each is used for and with whom the	•	d communication skills are n	eeded for your job.	
Form	ı of skill		Used for and with whom		
Example: Caring Skills			Providing personal service	es to clients in their homes	
Example: Caring Skills			Assessing client's care nee	eds	
Exam	nple: Negotiating Skills		Negotiating tender contra	ct details	
Carin	ng skills		Sensitive disclosures made	e by students, support provided by postholder	
Train	ing skills				
Team	n working skills		Working with staff across	the school, Trust and with external agencies	
Moti	vational/team leading skills – includes own st	aff 🔲	Motivation for staff to app	proach and identify signs of issues, to parents	
Advis	sing, guiding skills		Recommendations to staf parents and children on p	f on particular courses of action for safeguarding concerns, to articular strategies	
Persu	uading, influencing skills		Recommendations to parents and students on wellbeing-related and attendance matters		
Coun	selling skills				
Conc	iliating skills		Mediation between children and their families		
Advo	cacy skills		Representative of student when attending external meetings		
Nego	otiating skills		Negotiating skills to encourage student to attend class or parents into adopting a certain strategy		
Oral	(spoken) communication skills		Communicating with pare	nts, staff and students and external agencies	
Writt	ten communication skills		Communicating with pare	nts via letter, completing referral forms and preparing reports etc.	
Oral	presentation skills				
Othe	r interpersonal or communication skills				
2.	Are you required to use a language (oral or	written) other than	English?		
No	Go to the next question				
Yes	Complete the table below				
Language Used to communicate with.		nicate with.		Used for.	

3.	Are you	required to use a	ny form of recognised sign language?		
No		Go to the next se	ection – Physical Skills		
Yes	Yes Complete the table below				
Form	of sign la	nguage	Used to communicate with	Used for	

# Physical skills

This measures the physical skills required to do the job, including finger dexterity, hand-eye co-ordination of limbs and sensory co-ordination.

1.	Tick 1 l	box to indicate th	ne keyboar	d skill:	s needed for your job	:		
Requi	red				Used for.			
	equired, ne const	or 2-finger opera	ation with					
Precision required, keyboard used for some aspects of work			$\boxtimes$	Data input on spreadsheets, databases, word processing.				
Precision and speed, keyboard skills integral to main duties								
		precision and spe s e.g. for data inp						
2.		box to indicate w exity of the vehic		ing sl	kills are needed for yo	our job	o, and state the nature and	
Requi	red				Nature of Vehicle		Purpose of driving	
	equired om wor	(other than for di k)	riving to					
		g skills e.g. for tra k locations	avel		Car		Home visits	
	driving es/plant	skills e.g. for spe	cialist					
Are there any other forms of physic job (e.g. for operating equipment, r								
No	$\boxtimes$	Go to the next s	section – In	itiativ	ive and Independence			
Yes		Complete the ta	able below					
Skill			Used for			Precision / Speed		
E.g. D	exterity		Peeling, c	hoppi	ing vegetables	Economical use, portion control, restricted time		

### **Initiative and Independence**

This factor looks at how independent you have to be within your job. This takes into account the nature and level of supervision of the jobholder, the level and degree of direction and guidance provided by policies, precedents, procedures and regulations, and whether the jobholder works on their own or with others.

1. How do you know what you should be doing each day? Explain briefly below:

Post holder generally set own agenda for the day based around the routines of the academy. For example, post holder works to particular academy processes which are set by the senior leadership team, however post holder decides prioritisation of workload depending on what disclosures have been made, where attendance is poor.

2. What instructions, procedures, policies, legislation, govern you work? Explain briefly below:

Internal attendance and safeguarding procedures for the Academy and the wider BWT policies. Reference to government legislation.

**3.** Give 2 examples of problems or decision you would deal with yourself, without reference to a supervisor or manager.

#### Example 1

Where there are students with low level/risk attendance issues postholder makes the decision to proceed with a particular strategy.

#### Example 2

Once postholder has received a disclosure they make a decision on which particular pathway to pursue (as per the guidance). Serious safeguarding disclosures are referred to the Designated Senior Lead.

**4.** Give 2 examples of problems or decisions you would refer to your supervisor or manager:

#### Example 1

Casework for prosecution – bundle of evidence would be put together by postholder to refer to BWT Education Welfare Officer to progress.

#### Example 2

A member of staff makes a personal disclosure to the postholder regarding their wellbeing. Postholder will help but would escalate to the Principal of the academy as it is a personnel/HR issue.

**5.** What form(s) of direction, management or supervision do you receive, from whom and how often?

Form of direction etc.	From whom (job title)	How often (times per week)
E.g. Regular team meetings	Supervisor – Senior Social Worker	Every 2 weeks

1.1 with line manager	Line manager	Daily to provide general update. Access to whenever required.
Pastoral team – informal catch up meetings	Pastoral team	Daily

# **Physical Demands**

This question establishes the normal physical demands which are placed on anyone doing the job.

1.	Does your job require you to sit in a fixed or constrained position (e.g. sitting at a computer keyboard or in a vehicle driving seat, standing at a drawing board)?							
No	$\boxtimes$	Go to the next que	estion					
		For what purposes	;?					
Yes		How long do you h maintain this posit one time?		Sitting at keyboar constrained.	Sitting at keyboard for majority of the time but not constrained.			
		And how often?			times per			
2.	Does	your job involve any	other phys	sical demands?				
No		Go to the next sec	tion – Men	tal Demands				
Yes		Go to the next que	estion					
3.		your job require per	iods of star	nding and walking bey	ond normal m	novement between indoor		
No		Go to the next que	estion					
		For what purposes	;?					
Yes		How long are thes standing and walk	· ·	f 2-3 hours	2-3 hours			
		And how often do	And how often do they occur?		times per day			
Does your job require lifting and/or carrying of items or equipment (beyond light office materials, such as pens, pencils and limited quantities of paper)?								
4.					Juipment (bey	yond light office materials, such		
<b>4.</b>			ed quantitie		uipment (bey	yond light office materials, such		
	as per	ns, pencils and limite	ed quantitie		uipment (bey	yond light office materials, such		
No Yes	as per	Go to the next que	ed quantitie estion e below:		For how loa	How often		
No Yes What	as per	Go to the next que	estion e below: How heavy	es of paper)?		How often		
No Yes What	as per	Go to the next que Complete the table	estion e below: How heavy	How far	For how los	How often % working time		
No Yes What	as per	Go to the next que Complete the table	estion e below: How heavy	How far	For how los	How often % working time		
No Yes What	as per	Go to the next que Complete the table	estion e below: How heavy	How far	For how los	How often % working time		
No Yes What	as per	Go to the next que Complete the table	estion e below: How heavy	How far	For how los	How often % working time		

No	$\boxtimes$	Go to the ne	the next question					
Yes		Complete th	e table	below:				
What	and wh	ny		How heavy	How far		For how long	How often % working time
6.	Does	your job requ	ire rubb	oing, scru	bbing, digging or	similar	form of physical	effort?
No	$\boxtimes$	Go to the ne	ext ques	stion				
		Which of the purposes?	ese, and	d for wha	t			
Yes		How long at rub and/or s	-					
		And how oft		ig Or Sillii	iidi:			
7.	Does	your job requ	ire work	king in ar	awkward positi	on (e.g.	crouching, knee	ling)?
No		Go to the ne	ext ques	stion				
Yes		Complete th	e table	below:				
Positi	on		Why			For how long		How often % working time
E.g. K	neeling		To scri	ub kitche	en floor	20-30	mins	1 per day – 10%
8.	Does	your job invol	ve any o	other for	m of physical de	mand?		
Physical demand Why		Why			For ho	ow long	How often % working time	

## **Mental Demands**

This looks at the degree and frequency of your concentration, alertness and attention to detail required by your job.

1.	attenti	ur job require more than general awareness and sensory (i.e. using eyes, ears, touch or smell) n, (e.g. more than general attention for watching children at play, word processing text or g data)?								
No		Go to the nex	t question							
Yes	$\boxtimes$	Compete the	table below:							
Form	of senso	ry attention	Needed for	For how long	How often % working time					
E.g. V	isual & li tion	stening	Watching children at play	Average 2 hours	Once a week – 5%					
Visual attent	and listo	ening	Monitoring movement of students throughout the building	Up to an hour	Daily					
Visual and listening attention			Monitoring body language of students during 1.1 meetings or counselling sessions	Up to 2 hours	Daily					
2.	-	•	more than general mental atte epeated manual calculations, o							
No		Go to the nex	t question							
Yes	$\boxtimes$	Compete the	table below:							
	of menta ntration	al	Needed for	For how long	How often % working time					
E.g. To	_	ınd tallying	Balancing cash office accounts	30 mins (if tallies) to 1 hour	Twice per day – 20%					
Mental concentration			Analysing data to identify absence issues and prepare report	Up to an hour at any one time	Up to 3 times per week					
Mental concentration			Writing letters for parents, preparing reports	Up to an hour at any one time	Up to 3 times per week					
Ment	al concer	ntration	Concentration during meetings with parents and external agencies, taking notes and providing advice	Up to two hours at any one time	Up to 3 times per week					

3.	ls your deman	job subject to work-related pressures e.g. regular deadlines, frequent interruptions, conflicting ds?							
No		Go to the next	question						
Yes	$\boxtimes$	Compete the t	able below:						
Form pressi	of work ure	related	Source	For how long	How often % working time				
_	elephone o clerica	e interruptions I tasks)	Suppliers, other staff	2-20 mins per call	10-20 times per day				
of atte		nes – collation figures, prep	SLT, BWT Education Welfare Officer, external meetings	Continuously	70% of working time				
Frequ	ent inter	ruptions	Parents, staff, external agencies	5mins – 1 hour	15-20 times per day				
Conflicting demands – role is reactive to student demands			Students, staff, parents	nts, staff, parents Continuously					
4.	Does yo	our job involve a	any other form of mental dem	and?					
No	$\boxtimes$	Go to the next	section – Emotional Demand	S					
Yes		Compete the t	able below:						
Menta	al Demai	nd	Source	For how long	How often % working time				

Emotional Demands								
Emotional demands are those arising from contacts or work with other people. For instance, those who are angry, difficult, upset or unwell; or in circumstances such as to cause stress to the jobholder.								
angry, difficult, upset or unwe	ii; or in cir	cumstances suci	n as to cause stress to t	ne jobr	noider.			
1. Does your job involve contact (in person or by telephone) with people who by their circumstances or behaviour (for example homelessness, mentally ill, terminally ill) cause you emotional stress or upset? People can include the public, service users (including pupils) or other employees of the organisation, but not your immediate work colleagues.								
Yes Please give ex	/amples			No				
Flease give ex	varripies.							
2. These people – who they?	are	Cause of e	emotional stress or upso	et	Frequency of stress (daily/monthly/etc.)			
Students Disclosu bullying environ exposed			Disclosure made by student regarding; Dullying, social issues, physical pain, environmental factors, abuse. Postholder is exposed to confidential and sensitive information during meetings discussing the					
3. Does your job involve a	ınv other f	orm of emotion	al demand?					
	•	Responsibility fo						
Yes Compete the ta	able below	<i>ı</i> :						
Emotional Demand		For how long	Н	ow often				

Responsibility	v for Peop	le – We	llbeing

This factor measures any job responsibilities which have a DIRECT (hands on) impact on the well-being of individual, or groups of, people.

<b>1.</b> Do yo	ou undertake any tasks or duties	s which have a direct impact on p	eople?				
No 🗌	Go to the next section – Resp	onsibility for Supervision/Directi	ion/Co-ordinatio	n of Em	ployees		
Yes 🖂	Compete the table below:						
Task / Duty		Who benefits			How people benefit		
E.g. Preparin	g and serving meals	Pupils and staff			Regular nutritious meals maintaining health of pupils and staff		
	dents are attending school	Students			Health, safety and wellbeing of students		
Wellbeing su	ipport and counselling	Students			Wellbeing of students through implementation of appropriate support		
2. Are a	ny people reliant, i.e. personally	dependent, on you for their car	e and welfare?				
No 🖂	Go to the next question		Yes	Compe	ete the table below:		
Reliant peop	le (who benefit)	Needs of reliant people (how people benefit)			What done for reliant people (task/duty)		
E.g. SEN stud	dents	Physical and social support			Food preparation, bathing, and talking to students including assessing their needs and state of health.		
	ou implement, or enforce (i.e. hat impact on the health, safety or	•	ating prosecutio	n agains	t failures to comply) any Statutory Regulations which have a		
No 🖂	Go to the next question		Yes 🗌	Compe	ete the table below:		
(A) Implement		Who direct impact on			Nature of impact		

E.g. Ir	mplement food regulations	People eating in public places	Ensuring health of people through maintenance of food hygiene standards		
(B) E	nforce	Who direct impact on	Nature of impact		
4.	· · · · · · · · · · · · · · · · · · ·	ures or regulations which impact on the wellbeing of per	e? For example development of policies or providing advice, ople. (Only include within this answer any responsibility that has		
Respo	onsibility	Nature of Impact	Who impact on		
	sion of safeguarding and attendance e to staff, students and parents	Wellbeing of students by ensuring consistent advice around safeguarding	Students		
5.	Do you have any other responsibilities	es for people, including health and safety?			
Othei	responsibilities	Who benefits	How benefit		

### Responsibility for Supervision/Direction/Coordination of Employees

This factor measures the DIRECT (hands on) responsibility of the job holder for the supervision, co-ordination or management of employees, or others in an equivalent position.

1.	Does yo	es your job involve demonstrating your own duties, giving advice and guidance or training other employees?							
No		Go to the next question			Yes 🖂	Compete	e the table below:		
Whor	n (Job Gr	oups)	What (i.e.	demonstrating, guiding	g, training)		How often		
Pastoral team – new members of the team			Demonstr	Demonstrating, guiding, training  As and when inducted					
2.	Does yo	our job directly involve the super	vision, co-ordi	nation or management	of employee	s or othe	rs in an equivalent position	?	
No	$\boxtimes$	Go to the next section – Respor	sibility for Fina	ancial Resources					
Yes		List below the employees/supercodes.	rvised/co-ordi	nated/managed, their jo	ob group and	types of	work and enter appropriate	e responsibility and location	
Responsibility Codes:  1 = Regular instructions 2 = Regular checking work 3 = Regular allocation of work 4 = Organisation of work 5 = Evaluation and appraisa			9 = Discipline  10 = Co-ordination and management						
Locat	ion Code	S = Same workplace as self Number = number of other	workplaces e.	g. 1 = 1x other, 10 = 10x	others.				
Employees supervised etc		Type of work				Type of Responsibility Code	Location Code		
			Order processing Typing and WP operating			1,2,3,4,5,6,8,9 2,5	S S		

3.	Do you have other responsibilities not I	ou have other responsibilities not listed above, which impact on staff even though there is no direct managerial or supervisory relationship?						
Respo	onsibility	Nature of Impact	Employees affected – give numbers and job group where relevant					
_	iving legal advice on employee line and employment tribunal cases	Effects individual managers and overall management	Staff and managers throughout Trust					

This factor measures the DIRECT (hands on) responsibility of the jobholder for financial resources, including budgets, accounting for expenditure or the administration of invoices etc.

1.	1. Are you directly responsible for financial resources?									
No	$\boxtimes$	Go to the next question			Yes		Comp	Compete the table below:		
Finan	cial respo	nsibility	Value	Nature (	of imp	act			How often	
Hand	ling cash									
Secur	ity of cas	n and other financial resource								
Hand	ling of ch	eques, invoices, other financial								
trans	action do	cuments								
Acco	unting for	receipts or expenditures								
Autho	orising ex	penditures								
Budg	et setting									
Budg	et monito	ring								
Long	term fina	ncial planning								
Incon	ne collect	ion or generation								
Othe	r, please s	pecify								
2.	procedu	have any other responsibilities that focus oures or for providing advice, guidance or interested or wellbe	erpretation of policies o				_			
No	$\boxtimes$	Go to the next section – Responsibility for	ponsibility for Physical Resources			Yes		Please specify below:		
Responsibility			Nature of Impact							

## Responsibility for Physical and Information Resources

This factor measures the DIRECT (hands on) responsibility of the jobholder for physical resources, including information systems, equipment or tools, buildings, supplies or stocks, and personal possessions of others.

1.	Are	Are you responsible for any manual or computer information?							
No			Go to the next ques	stion					
Yes	$\boxtimes$								
Inforn respo			or which	Nature of responsibi	How often				
(50 fie	elds) a	and	ised personnel sickness absence 00 employees	Input accurately data set analyses, maintai	Daily				
			udent records	Inputting data accurately and maintaining confidentiality. Stored in line with guidance.					
2.	Doy	you	adapt, design or dev	velop any information	systems?				
No	$\boxtimes$		Go to the next ques	stion					
Yes	П		Compete the table						
Inforn size)	natio	n sy	rstem (type &	How adapt/design		How often			
syster	E.g. Departmental accounts system with 500 cost centres and 100 cost codes			Draw up specificatio and analysis requirer execute	Once a year				
3.	Doy	you	use any office or oth	ner equipment, tools	or instruments, or vehicles, plan	t and machinery?			
No			Go to the next ques	stion					
Yes	$\boxtimes$		Compete the table	below:					
Equip	ment	eto	c. used	Nature of use and r	esponsibility	How often			
E.g. Mower, rotovator and hedgecutter (£1500) Garden tools and wheelbarrow (£500)			£1500)	Use and general cle necessary Use and general cle	Daily				
Office	equi	pm	ent	General use of.		Daily			
4.		•	responsible for the ent?	cleaning, maintenand	ce or repair of buildings, externa	l creations or			
No			Go to the next ques	stion	Yes	Compete the table below:			

Building / Location			Nature of responsibility			How often
E.g. School site			Inspection of cleaning			Daily
5.	-	u responsible for the or equivalent?	adaptation, de	velopi	ment or design of land, buildings	, other construction
No					Yes	Compete the table below:
Land	/ Buildin	g etc.	Nature of responsibility			How often
E.g. G	ardens -	- 1 acre	Landscaping	of bor	ders	Twice per year
6. Are you responsible for the secur			security of any	buildi	alent?	
No	No Go to the next question				Yes	Compete the table below:
Buildi	ng / Ext	ernal Location	Nature of res	ponsil	How often	
			Draw up, and policy for the		Daily on an ongoing basis	
7.	Do you	order or control the	stock of any e	quipm	ent or supplied?	
No		Go to the next ques	tion		Yes 🖂	Compete the table below:
Equipment/supplies ordered or controlled				Value		How often
E.g. Ordering and stock control or departmental stationery from central supplies				£15000 pa		Monthly order
Control stock for the wellbeing team. Orders are processed by Finance team and authorised by line manager.			£200		Annually	
8.	8. Are you responsible for any personal possessions of others?					
No	Go to the next question				Yes 🖂	Compete the table below:
Personal possessions Na				f respo	onsibility	How often

stude	nt mobi	le phones and (	devices					
9.	Are yo	u responsible f	sical resources?					
No	Go to the next question				Yes	Compete the table below:		
Physic	cal resou	ırces	Planning responsibi	How often				
E.g. Food for schools			Securing most economical purchase of food to appropriate quality standards in accordance with procurement procedures			Continuously		
10.	Do you have any other form of responsibility for physical resources, for example, developing policies or procedures in relation to physical resources, or providing advice, guidance or interpretation of policies and procedures?							
No	Go to the next section – Working Conditions				Yes	Compete the table below:		
What			Nature of responsibility			How often		

Working Conditions										
This factor measures any exposure to unpleasant working conditions, for example dirt, dust, heat and cold.										
1.	What kind of places do you normally work in? (e.g. office, clients' homes, public library, council parks and gardens, vehicle). Give approximate % of time.									
Pla	ces of work					% of Time				
	ice/classroom environme me visits	nt				90% 10%				
2.	2. If you work outside, are you required to do so in all weather conditions?									
Yes		Go to the	e next question							
No	$\boxtimes$	When ar	e you not requi 5?							
3.	Do you experience any unpleasant environmental working conditions? (e.g. dust, dirt, temperature extremes and variations, humidity, noise, vibration, fumes, smells, steam, smoke, grease, oil, confined spaces, cramped conditions)?									
No		Go to the	e next question		Yes 🖂	Compete the table below:				
Env	ironmental working cond	lition	Nature		How long at any one time	How often - % working time				
E.g.	Noise		Children shou	ting in a	½ hour	Approx 15%				
Sm	ell		Home visits		30 mins – 1 hour	Ad hoc, less than 10%				
4.	4. Do you experience any verbal abuse, aggression or other anti-social behaviour from people (other than your immediate work colleagues)?									
No	o Go to the next question				Yes 🖂	Compete the table below:				
Nature and source of abuse/aggression				How long at	any one time	How often - % working time				
E.g. Swearing from angry parents or members of the public						5 per day – less than 5%				
Swearing, abuse, violence from angry parents and poor behaviour from students				2-20 minute time	s at any one	Daily – 5% of working time				
5. Do you encounter any hazards in your job?										
No		Go to the	e next question		Yes 🖂	Compete the table below:				
Hazard				How long at	any one time	How often - % working time				
E.g. Being cut when cleaning lawn mower blades				10 minutes		Once a day – 1-2%				

answering the door, pets									
6.	Do you encounter any o	encounter any other disagreeable or unpleasant working conditions in your job?							
No	No So to the next question				Yes 🗌	Compete below:	Compete the table below:		
Wh	at and Nature		How long at	any one time	How ofte	How often - % working time			
7. Do you wear any form of protective clothing to carry out your job?									
No	$\boxtimes$	Questionnai	re Complete	2	Yes 🗌	Compete below:	the table		
Wh	at		Why		How long at any one time	_			
Authorisation									
I consider that this questionnaire is a fair and accurate statement of the requirements of the job.									
Employee Sign* & Print Name						Date*			
Line I Sign*	Manager					Date*			

30 mins – 1 hour

Up to 2 times per week

Home visits to students' houses – risks of people

& Print Name